

of mutual interest

A MONTHLY NEWSLETTER PUBLISHED BY THE ASSOCIATES OF CH2M HILL OMI FOR THE ASSOCIATES OF CH2M HILL OMI

2006 November/December In this issue

Pages 4-5

Pork rinds, dictionaries
and Cub Scouts
Check it out in Project News

Pounding, pouring and painting Southeast Region associates make park improvements



Associates in the Southeast Region admire their handiwork.

In conjunction with the annual Southeast Region meeting in Barnesville, Ga., associates worked to develop a park at the Barnesville Civic Center.

About 40 associates, along with Barnesville City officials, spent a cold Saturday in October at the park installing picnic tables, grills and park benches, and relocating and refinishing a gazebo.

“With so many employees in town for our regional meeting, it was a perfect opportunity to bring those extra hands to develop a local park,” says Regional Vice President Herb Washington. “We’re excited city officials volunteered to help as well. CH2M HILL OMI prides itself on being part of the communities we serve through community involvement programs like this.”



From left to right: associates John Bartelmo, Rachel Johnson, Gerald Boyce and Terry Presnall paint the gazebo pickets.

“Each year I look forward to participating in the community involvement activity,” says Regional Business Analyst Rachel Johnson. “It gives me the opportunity to work along side my friends and co-workers in the region, out of the office setting and without discussing finances, and it provides a rewarding activity where I can contribute positively to the community.”

The activity is an example of a community involvement project that, for a majority of participants, required an investment of less than a day’s work. It also demonstrates the importance of aligning a community

A tale of two (new) cities

Johns Creek, Milton celebrate cityhood



Johns Creek Mayor Mike Bodker delivers his inaugural address.

Thanks in part to help from CH2M HILL OMI staff, the new cities of Johns Creek and Milton held inaugural ceremonies in conjunction with their first city council meetings Nov. 14.

The Johns Creek inauguration included the swearing in of Mayor Mike Bodker and four city council members by Fulton County Superior Court Judge Christopher Brasher. Speaker Pro Tempore of the Georgia House of Representatives, Mark Burkhalter, who introduced the legislation to incorporate Johns Creek, was the evening’s featured speaker. Festivities were followed by a city council meeting.

Meanwhile in Milton, the city held its first official city council meeting, which included the swearing in of the city’s first mayor and council members as part of its inaugural festivities. State Representative Jan Jones, who wrote

Milton’s legislation and city charter, emceed the inauguration. Milton Mayor Joe Lockwood and city council members were sworn in by Fulton County Superior Court Judge Tom Campbell, and Governor’s Commission for the City of Milton Ron Wallace was among those who delivered remarks.

Following the model of Sandy Springs, which incorporated last year, both Johns Creek and Milton decided to incorporate as a means of enhancing service to their citizens.



Girl Scout Troop #23347 leads the Milton audience in the Pledge of Allegiance. Milton’s new mayor, Joe Lockwood, and two of the city council members, are in the background of the photo.

CH2M HILL OMI was unanimously selected by each city’s Governor’s Commission to provide city operations services. The company’s transition team worked on the planning and coordination of both inaugural events.

The cities both officially incorporated Dec. 1 and elected their final council members in runoff elections Dec. 5.



For more information and photos of the inaugural events, visit www.cityofmiltonga.us and www.cityofjohnscreekgga.us.



Inauguration Ceremony November 14, 2006, 5:00 p.m. Northview High School

Welcome
Denny Schaffer, Radio Host, WGST-AM
Presentation of Colors
Sons of the American Revolution,
Button Gwinnett Chapter and Piedmont Chapter
National Anthem
Northview High School Chorus
Pledge of Allegiance
Grant Hickey, Citizens of Newtown and Committee for Johns Creek
Invocation
Rabbi Hirsh Minkowicz, Chabad of Alpharetta
Introduction of Dignitaries
Fulton County Commissioner Lynne Riley
Remarks
Speaker Pro Tempore Mark Burkhalter,
Georgia House of Representatives



You are cordially invited to the
inauguration ceremony and celebration
for the Mayor and City Council
of the City of Milton

6:00 p.m.
Tuesday, November 14, 2006

Milton High School
13025 Birmingham Highway
Alpharetta, Georgia

R.S.V.P.
770.730.6383

The Johns Creek Inauguration Ceremony program
and the invitation announcing the Milton festivities.

involvement strategy with a community’s needs as well as the desires of elected officials and city staff.

“The city of Barnesville has enjoyed a positive relationship with CH2M HILL OMI for many years. We are glad they were willing to be a part of this park development project,” says City Manager Kenny Roberts. “CH2M HILL OMI’s commitment to our community is demonstrated every day in the quality services they provide to the city and our citizens. The construction of this park at the Civic Center by CH2M HILL OMI complements the existing facilities and will be enjoyed by many.”

This is the second year in a row the company has partnered with a Georgia city to beautify a public park. The projects are part of the Southeast Region’s

community service program, established for associates to give back to the communities in which the company serves. Last year the group partnered with the city of Americus to beautify Joyce Myers Park and donated \$5,000 to the park fund.

For more information on community involvement activities or for assistance in planning an activity in your area, please contact Corporate Communications Supervisor Lori Irvine at 720/286-4289.



Check out many more photos on
OMIzone at www.int.ch2m.com/omizone/news/galleries/SER-CP-10-06/index.htm.

Company wins new work in California

In a unanimous vote, city council members in Clovis, Calif., approved a plan in October to build a new 2.8-mgd sewage treatment/water reuse facility that will be designed and built by CH2M HILL and operated by CH2M HILL OMI.

The city wants to build the new sewage treatment/water reuse facility for three main reasons: city growth, the environmental and conservation benefits of reusing water, and cost savings for the community. Every gallon of reclaimed water used for irrigation is one less gallon the city must pump from its drinking water supplies.

Construction on the first phase of the facility will begin next summer and will cost \$36.9 million to build. The first phase is expected to be finished in August 2008. CH2M HILL OMI will operate the facility under a 10-year contract for about \$1.65 million a year. The facility will be constructed in three phases.

The Water Business Group and CH2M HILL OMI worked together to secure the new business opportunity.

“This is a great win for the enterprise,” says President Mark Lasswell. “Our single DBO approach and exemplary track record have proven, yet again, to be the best solution to meet our client’s needs.”

CH2M HILL was selected over Veolia’s team as the most cost competitive and operationally efficient facility and provider.

Some of the factors leading to CH2M HILL’s selection include a single-entity delivery of design, construction and operation services; state-of-the-art technologies, including membrane bioreactor and USFilter’s Cannibal® Solids Reduction Process; a significantly reduced facility footprint that reduces the amount of space the facility will occupy to minimize its impact on the environment; and energy efficiency.

The city of Clovis is home to nearly 90,000 residents. It’s located midway between Los Angeles and San Francisco, bordering Fresno, in the middle of California’s agriculturally rich San Joaquin Valley. Lying at the foot of the Sierra Nevada mountain range, which includes Yosemite, Kings Canyon and Sequoia National Parks, Clovis has been known as “Gateway to the Sierras” since its incorporation in 1912.

Five more years in Hinesville

The city council in Hinesville, Ga., voted to renew CH2M HILL OMI’s contract for five more years with an additional five-year option. The contract became effective Nov. 1.

“Thanks to the dedication of past and present project managers and associates, CH2M HILL OMI has entered into a new five-plus-five contract that will take this public/private partnership into its silver anniversary,” says Regional Director of Operations John Beall. “I am honored and humbled to be surrounded by such good people from the city staff and leadership.”

CH2M HILL OMI’s scope of services in Hinesville includes operating a 4-mgd water production and distribution system, wastewater collection and treatment, stormwater treatment, sanitation, meter reading, fleet maintenance, streets maintenance, parks and grounds maintenance, water and sewer construction, mosquito control and laboratory testing and analysis. CH2M HILL OMI and Hinesville have been partners since 1984.

City Web site wins accolades



Sandy Springs Mayor Eva Galambos recognized the CH2M HILL OMI Sandy Springs Communications Department at a recent City Council meeting. From left to right are Tisa Moore, Steve Jones, Mayor Eva Galambos, Judy Parker and Shelley Sheremata.

“Our Web site is an important component of our customer service offering,” says Sandy Springs City Manager John McDonough. “People can get quick answers to questions, download forms and keep up with all the city meetings. We’re proud of our site and this award shows us we’re going in the right direction.”

The Web site went live in October 2005 and has evolved to include complete city news, licensing and permit applications, an electronic form for reporting litter and graffiti, video footage of special events, an extensive photo gallery and many other features. More than 250,000 visits have been made to the site—an average of more than 700 per day.

“We are pleased that our staff work on the Web site is recognized for excellence,” says CH2M HILL OMI Sandy Springs Communications Director Judy Parker. “The city of Sandy Springs’ officials see this Web site as one of the key communication tools for the city. My highest praise goes to Steve, Tisa and Shelley for their work.”

Together with Judy, Electronic Communications Coordinator Steve Jones, Communications Supervisor Tisa Moore and Communications Coordinator Shelley Sheremata make up the CH2M HILL OMI Sandy Springs Communications department.

The Atlanta chapter of IABC presents the annual awards to recognize communications excellence in such categories as print media, electronic media, graphic communications and media relations. About 300 professional communicators in the Atlanta area belong to the chapter.



Check out the award-winning Web site at www.sandyspringsga.org.

Company on board to work in Arizona

CH2M HILL OMI has won a contract to perform operations and maintenance operator work for the state of Arizona. The contract runs through Oct. 22, 2007.

After a lengthy procurement process, work could get under way quickly. CH2M HILL OMI is one of two companies selected to perform water and wastewater operations and maintenance work for Arizona State agencies that decide to contract out water- and wastewater-related services. Interested agencies, such as the Department of Corrections, Arizona State Parks and the Arizona Department of Transportation, can contract with CH2M HILL OMI for O&M services, laboratory testing, well maintenance and septage hauling. In addition to state agencies, municipalities also are eligible to contract with CH2M HILL OMI through this contracting vehicle.

“The state of Arizona is blazing new trails with this contracting concept, so it took close cooperation between us and the state throughout the procurement process,” says Sales Director Jane Walter. “Our internal procurement team, consisting of John Bowman, Rock Raiford, Stacy Crandall, Dennis Burrell, Catherine Lang and Kerry Hogan, did a terrific job of keeping it all together throughout the long process.”

John Bowman and Dennis Burrell will manage and coordinate this work through a regionalized approach that benefits the state of Arizona.

Satellite gets nod for three more years

The Town Council in Havana, Fla., voted 6-0 to renew CH2M HILL OMI’s contract for three more years in September.

“I am very proud of the efforts of the Havana project staff. They have delivered award-winning service to the Town of Havana during the last three years,” says Regional Business Manager Brent Stauffer. “I also want to thank the Contracts group for their efforts with the renewal and contract language. Heidi Debenedetti assisted Project Manager Terry Presnal in presenting terms that the town and CH2M HILL OMI could mutually agree on for the next three years.”

The renewal vote came July 24.

Havana is a satellite of CH2M HILL OMI’s Quincy, Fla., project. The company has operated the water and wastewater treatment plants in Quincy since 1994 and the wastewater treatment plant in Havana since 2003.

In July, the project was recognized by the Florida Water & Pollution Control Operators Association (FWPCOA) for its outstanding safety record. It’s the third year in a row the facility has been recognized for safety excellence by the FWPCOA.

City operations

ICMA senior staff tours Sandy Springs

CH2M HILL OMI's partnership has gotten quite a bit of national exposure lately. Now it's captured international attention.

International City/County Management Association Executive Director Robert J. "Bob" O'Neill, Jr., and Results Networks Director Mosi Kitwana visited the company's city operations office and Sandy Springs city hall Oct. 19-20.

Bob and Mosi traveled to Metro Atlanta to learn more about the public-private partnership model of government being implemented in Sandy Springs and in neighboring Milton and Johns Creek, which both officially incorporated Dec. 1.

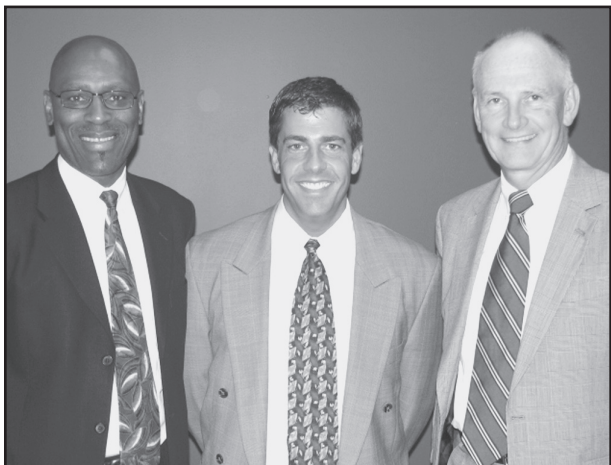
As part of the visit, CH2M HILL OMI Vice President Rick Hirsekorn presented an overview of the projects. Sandy Springs Deputy City Manager Al Crace provided a tour of Sandy Springs' newly opened city hall, where they met with Mayor Eva Galambos and City Manager John McDonough. Bob and Mosi also took time to meet with Milton City Manager Aaron Bovos and former Sandy Springs Governor's Commission Chairman Oliver Porter, who recently published a book about Sandy Springs.

The company also hosted an informal dinner for the guests attended by Rick, Marketing & Communications Director Susan Mays, and CH2M HILL Vice President and Georgia Strategic Account Manager Pat Corleto. Attendees also included Al and four other former city and county managers who are working as part of the project team: Johns Creek Program Director/Deputy City Manager Don Howell, Johns Creek Operations Director Charlotte Nash, consultant John Robison and retired CH2M HILL OMI Vice President Jack Noble.

The tour was coordinated by Susan and CH2M HILL Senior Vice President of State & Local Government Affairs Howlie Davis, who represent the company with ICMA's Corporate Partnership Program. CH2M HILL was a founding member of the Corporate Partnership Program, which serves as a vehicle for sharing the expertise, resources and experiences held by professionals and organizations in the public and private sectors.



Go online! For more information about ICMA, visit www.icma.org.



Pictured, from left to right, are Mosi Kitwana, Aaron Bovos and Bob O'Neill.



Rick Hirsekorn presents an overview of CH2M HILL OMI's scope of services.



Bob O'Neill (right) asks a question as Al Crace looks on.



Pictured, from left to right, are Don Howell, Jack Noble and Charlotte Nash.

Farmington recognized for achievement

The Farmington project earned the *Roadrunner Recognition* quality award in November from Quality New Mexico (QNM), the state's quality program.

Modeled after the Malcolm Baldrige National Quality Award criteria, QNM's awards recognize performance excellence in the state. The award process assesses and recognizes organizations at three levels: Zia Award for performance excellence, Roadrunner Recognition for progress using the Baldrige Criteria, and Piñon Recognition for a commitment to quality concepts and principles.

"Quality processes are alive and well and continue to demonstrate that our success is dependent

upon CH2M HILL OMI's focus on our customers to identify value-added service and drive continuous improvements," says Area Manager Ron Rosen. "The examiners' site visit was very enlightening, and we look forward to receiving the feedback report to see the areas where we still need to improve."

The team applied for the award in June and received a site visit from the QNM examiners at the end of October. Farmington will receive its award at the 2007 Quality New Mexico Conference and Awards Ceremony, which will be held March 8 and 9, 2007, in Albuquerque.

In memory of Chris Martinez



Chris Martinez

Associate Chris Martinez passed away tragically and unexpectedly Oct. 27 due to an unexplained heart condition.

Chris worked in the Accounts Receivable department in Denver. He was a single parent and leaves behind a six-year-old son, Roman. His warmth and genuine care and concern for others endeared him to his colleagues and friends alike.

An education fund has been set up for Roman through Wells Fargo bank. If you would like to donate, please make your check payable to the Education Fund for Roman Martinez, account number 6173424166. Donations are being accepted through March 15, 2007, and can be mailed to the address below:

Wells Fargo Bank
9233 East Lincoln Avenue
Lone Tree, CO 80124

Safety in the Spotlight PSTL's safety involvement spans 25 years



Robert Hays

Grants Project Safety Team Leader Robert Hays has a long history with safety that started 25 years ago when he began serving as a volunteer for the Grants Fire Department.

Robert's full-time responsibility at the Grants project is as Lead Operator. He got involved with the safety program at CH2M HILL OMI when he became the project's PSTL two years ago. The first change Robert implemented was to incorporate games into safety lessons after realizing that videos shouldn't be the only teaching tool.

"I came up with safety games such as Wheel of Safety, Safety Jeopardy, On Target for Safety, Simon Says Safety, Safety in a Box, and Hands on Safety Tasks: Build a Safe Traffic Route for a Leak in Our Central Office," Robert says.

One of the reasons that safety is important to Robert is the personal and monetary cost associated with an accident.

"Many might think that it's great to sit home and get a paycheck, but your fellow associates have to pick up the slack when you aren't at work," says Robert. "My goal for our team is not to have any accidents."

Robert enjoys teaching others about home safety, including topics such as smoke detectors, CPR training and fireplace safety. His best safety advice is to "simply think before you do anything. If there is a question, maybe you shouldn't do it."

Safety Begins With Me

Project News

Grants

Working with the BPO Elks, associates in Grants provided third graders with dictionaries. The dictionary program started two years ago, and it was expanded this year to include ninth graders. Associates order, label and deliver the dictionaries to each school. The program gets bigger each year, and the kids love getting the dictionaries. They are theirs to keep.



Grants associates, seated from left to right: Edward Salazar, Gabe Molina, Patrick Sandoval, Ernest Macias and Josh Martinez. Standing from left to right: Wayne Duran, Adrian Jaramillo, Robert Hays, Ralph Spencer, Tino Acevedo, David Tafoya and Anthony Martinez. Thanks to Gilbert Lopez, who took the picture.



Associate Gilbert Lopez's wife, Patty, and her third grade class, show off their new dictionaries.

Gilroy



Gilroy Project Manager Tyson Neely (left) and Lab Director Jesus Luna were part of a four-person scramble at the California Water Environment Association - Monterey Bay Section Golf Tournament on September 30. They took second place with a score of eight under par at Monterey Pines Golf Course.



Hinesville

Hinesville Public Works Mechanic Douglas Thornton (left) and Public Utilities Lead Operator Gary Carey deliver canned goods that associates donated to Manna House for

Walla Walla

Walla Walla associates worked with Cub Scout Pack 311 to test water on World Water Monitoring Day. Laboratory Analyst Nela Rice guided four Webelos to four streams in Walla Walla, where they collected samples and recorded results for pH, DO, turbidity and temperature. The cub scouts were enthusiastic about performing the tests. They enjoyed going to the different collection sites, learning and having fun during the entire event. This is the second year that Walla Walla has participated in World Water Monitoring Day.

World Water Monitoring Day is an outreach program that helps to build public awareness and involvement in protecting water resources around the world. The program engages communities in monitoring the condition of local rivers, streams, estuaries and other water bodies. Since its inception in 2002, more than 80,000 people have participated in 50 countries.



The boys are ready to test!



Walla Walla associate Nela Rice helps the Cub Scouts read their sample results.

East Haven and New Haven

East Haven associates got help from their New Haven neighbors to clean a grease-clogged sewer line. The grease is believed to have come from a pork rind manufacturer.

The sewer line was located on a right-of-way area, well off the main road in Hamden, Conn. New Haven Industrial Pretreatment Coordinator Jesse Whittemore was onsite along with the business owner of the manufacturing facility to give the business owner a first-hand look at what kind of problems fats, oils and greases can cause in the sewer lines.

Associates got the line cleaned, and East Haven's industrial pretreatment program, along with the sanitary sewer cleaning program, continues to move forward in an effort to curb these kinds of problems.



East Haven and New Haven associates work together to clear the grease-clogged line.

Lambton County

Lambton County associates held a special luncheon in October to recognize four associates with service awards. Associates Joe Arnold and Shane Burley received their five-year pins, and Dale Wright and Rick Marsh received their 10-year pins.



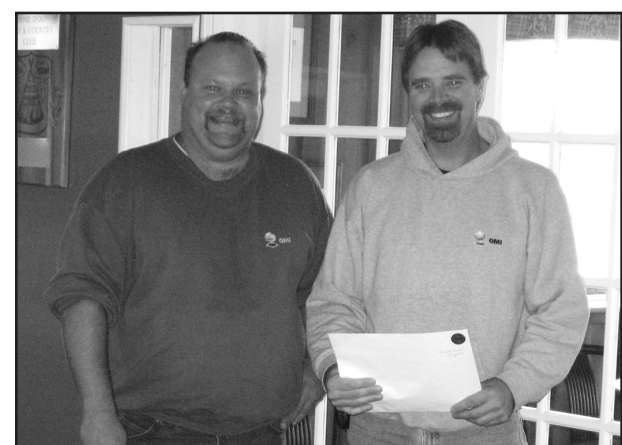
Operator II Joe Arnold (left) and Project Manager Terry Rands



Mechanic Specialist Shane Burley and Terry



Operator II Dale Wright and Terry



Operations Supervisor Rick Marsh and Terry



Lambton County associates gather to celebrate the four service awards.

Liberty

Associates in Liberty set up an informational booth during the Liberty Fall Festival, which was held this year in October. Associates distributed fliers and consumer confidence reports and answered citizens' questions about water and wastewater. Feedback from residents indicates that they like the Liberty Water municipality better than any other municipality in the area.



A view of Liberty's booth at the festival.

Carol Stream

Carol Stream associates, in conjunction with the Village of Carol Stream, hosted an annual open house. The day consisted of self-guided walking tours of the plant, horse-drawn wagon rides and laboratory demonstrations. Visitors also enjoyed taffy apples and ice cream, and everyone got a pumpkin. Associates purchased four fish tanks and raffled them off to visitors. Each fish tank included a \$10 gift certificate.



A horse-drawn wagon takes visitors on a relaxing ride.

Got Project News?

If you have news to share with the people of CH2M HILL OMI, send your articles, story ideas and photos to Carolyn Brinkers in Denver. Mail, e-mail and fax submissions are welcome. Space is limited, and articles will be edited for length and style.

Career Opportunities

CH2M HILL OMI has a variety of positions open at projects across the country. One of them may be right for you!

For more information, contact Human Resources in Denver, or look at a current list of job opportunities on the company's website at www.omi.ch2mhill.com or on OMIZone.

Honeywell Moundsville

Honeywell Moundsville associates helped with the annual Moundsville Community Thanksgiving Day dinner by making a monetary donation, and Administrative Specialist Helen Potts made signs to advertise the event.

The dinner, in its eighth year, is held on Thanksgiving Day at the Moundsville Calvary United Methodist Church. More than 35 churches participate in organizing, taking orders, preparing the food and serving the dinner, and numerous community organizations also donate to make the dinner a success.

The dinner is open to the public with a goal of serving the elderly, sick or those in need of fellowship. Their efforts have grown to serving around 200 the first year to serving approximately 1,000 take-outs to shut-ins and feeding around 300 at the church. It also has become a great community project with many citizens, organizations, businesses and churches working together.



Honeywell Moundsville Project Manager Bob Martini (left) presents a \$200 check to chairpersons Anita Mason and Gerald Martin. The money was used to purchase turkeys for the annual Moundsville Community Thanksgiving Day dinner.

Denver

Associates in Denver cleaned out their closets and pantries to help those less fortunate this fall. With the support of the entire CH2M HILL Denver campus, nearly 200 coats were collected campus-wide—a new record—to support Coats for Colorado, an organization that distributes used coats to Coloradoans in need.

At the annual Thanksgiving pot luck, associates donated 112 cans of food and nearly \$50 for Parker Food Bank. Denver's 4-C team matched the donation.

CLIPP Notes...

By CH2M HILL OMI's Compliance and Reporting Group

Developing technically based local limits

This is the second in a four-part series about developing technically based local limits. In the first installment, which ran in the August 2006 issue of *Of Mutual Interest*, we looked at industrial surveys and identifying pollutants of concern. In this installment we will look at sampling.

The ability to construct meaningful local limits is directly linked with the sampling plan, the execution of the plan and the ability to use the data generated during the sampling event.

So, what's involved in the sampling plan? You should sample your system in several locations at the same time to allow a comparison between the collection system, influent, headworks, effluent and sludge pollution concentrations. The goal of this testing is to evaluate the reaction of the pollutants throughout the system to disposal—whether as biosolids, destruction in the treatment works or leaving the plant in the effluent. Each location you sample has a specific reason for being in the sampling run. The total suite of identified pollutants of concern (POC) for the local limits development needs to be taken at each of these locations.

Collection system

In the collection system, we are trying to identify what the material (soon to be influent at the plant) in the collection system looks like. With this sample, we have two items we are trying to identify. The sampling in the collection system should be done in two locations. One sampling location is to be selected in an area that is known to contain materials originating from domestic contribution, and the other location should be in an area that is designed to represent what "normal" collection material would be in your system. This is done to allow calculation of domestic contribution for use during the calculation of the local limits (the domestic loading can be subtracted out as not being an industrial contribution).

Influent sampling

A sample of the influent is designed to show what is actually entering the treatment works at that particular moment.

Biosolids sampling

The intent of sampling the biosolids is to identify what POCs report and is removed from the treatment works along with the sludge. A good example of a pollutant that reports with the solids is copper. Most metals are removed, or at least significantly reduced, and report with the biosolids.

Effluent sampling

A sample of the effluent is designed to show what is actually leaving the treatment works at that particular moment.

How often to sample

All liquid samples should be collected and analyzed three times, e.g., Monday, Wednesday and Friday. Your collections should include both sample locations as well as influent and effluent.

The biosolids only need to be collected once, although this is a composite sample. I usually do this sample on Wednesday or Friday.

One last consideration on sampling—if your plant has a hydraulic retention time of more than 12 hours, you should consider delaying the effluent sampling until the next day to try and catch the same water that was the influent when it was tested.

We'll review data reduction and headworks analysis in the next installment.

If you have any questions, please give me a call at 208/420-4713. Until next time, have a great year.

Dane Higdem
Lab, IPP and NPDES Compliance Manager



The sweet smell of success in San Marcos

The San Marcos project just wrapped up a \$6.2 million upgrade to mitigate odor problems that have plagued the 9-mgd wastewater facility for years.

The City and its contractors celebrated in early October with a ribbon cutting ceremony at the plant. CH2M HILL and Allen Plummer Associates Inc. designed the upgrades while LEM Construction of Houston filled the constructor role.

To combat odor problems, the project improved several different areas of the plant. The headworks and primary clarifier basins were topped with aluminum covers. Blower and ductwork systems were added to collect gases, moving them through biofilters to treat odors. The project also improved capacity for wet weather flows, adding additional pipes and channel capacity. The aeration basins, which formerly used chemical removal, were upgraded to a biological and chemical phosphorus removal method that is more efficient.

The solids treatment building got an overhaul. The building was enlarged, enclosing the area where biosolids are loaded for removal to a landfill. Blowers collect building air and move it to biofilters to remove 98 to 99 percent of the odors.

Treated wastewater is discharged into a segment of the San Marcos River that is designated as a habitat for several endangered plant and animal species. This segment of the river also is characterized by the Texas Commission on Environmental Quality as having high value for recreational purposes. Because the plant is near a high-traffic recreation area, tackling the odor issue has been a priority for the city. Residents and recreation visitors have noticed a marked improvement since the upgrade completion. Before the upgrades, several complaints of foul odor were lodged every week. Since completing the upgrades, there hasn't been a single complaint.

Construction began more than a year ago in October 2005, just as the project transitioned to a CH2M HILL OMI operation. Associates have taken the "do more with less" mantra to the extreme. Under city operations, the plant had 17 staff members; under CH2M HILL OMI operations, a staff of 10 performs the same duties. The plant's major overhaul required each of the two primary clarifiers, secondary clarifiers and aeration basins to be taken out of service, one at a time. Essentially, the plant processed its normal flow using only half of its capacity. Despite this serious limitation, associates maintained permit compliance throughout the year.

Associates also were challenged to learn the new processes that accompany the plant upgrades. The plant went from being a straight activated sludge process to incorporating biological nutrient removal. The 10 San Marcos associates logged more than 1,900 hours of training for the new processes, averaging 190 hours a piece.

HR vice president to take on new enterprise role



Gary Hunt

"We appreciate Gary's commitment to our associates and our company during the past decade, and we wish him well," says CH2M HILL OMI President Mark Lasswell. "This is a great opportunity for Gary within the enterprise."

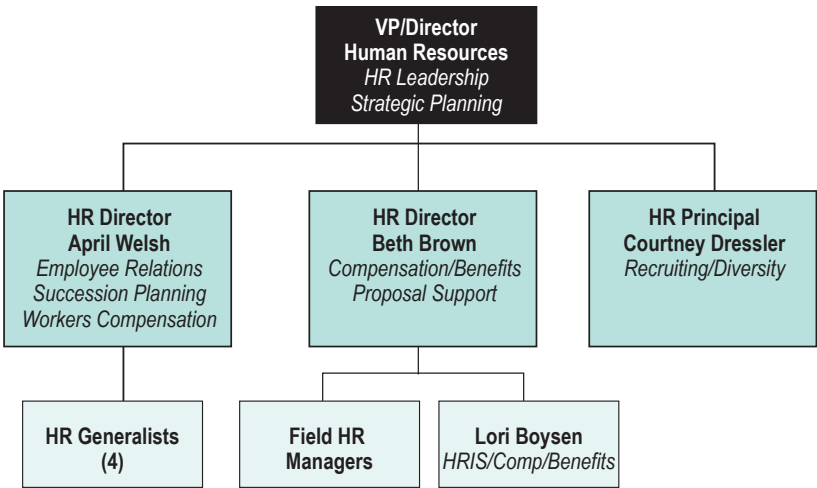
Gary will report to Garry Higdem, EPC's President and Group Chief Executive.

Human Resources restructures department

With Gary's transition to CH2M HILL, our company's Human Resources department has been restructured to provide more effective service and a focus on future growth.

Effective immediately the following organization is in effect:

Beth Brown will continue to have primary responsibility for compensation and benefit issues, serve as the liaison with the enterprise shared services operations, support costing and estimating for new work, and manage the Human Resource Information System and related reporting. Lori Boysen will support Beth in these areas. In addition, Beth will provide leadership and support to the HR staff assigned to projects.



April Welsh will continue to be responsible for employee relations and succession planning. She will provide leadership and supervision to the HR Generalists who will continue to be the key contact for their assigned projects and departments. In this role they are responsible for general HR administration, new hire processing, open enrollment support, PCR completion and processing, termination processing and other duties related to the care and management of associates. This also includes the workers compensation program, return-to-work and substance abuse programs.

Courtney Dressler will continue to provide leadership and support for recruiting and staffing. She will be the primary liaison to the Total Recruitment Center and external recruiting resources that we use. She also will have responsibility for diversity and the Academic Giving programs.

New region meets to network, synergize

by Area Manager Chris Hull

The newly formed Northeast/Federal/Industrial region team met Oct. 2-4 in Orlando, Fla. The team kept busy with a full schedule of updates and training on a number of topics. The meeting included networking opportunities for the diverse group. The experience set possessed by this group is amazing, and when fully integrated, this team will achieve great things for CH2M HILL OMI.

The meeting was kicked off by a presentation on safety from Northeast Regional Safety Manager Bill Greenhalgh. Bill reminded the team that improving safety performance is critical to the well-being of our associates and our business. Roger Quayle followed with an update on the state of the company. Steve Meininger updated the team on the region's performance and led a discussion on the region's vision into the future.

Other presentations at the meeting included Rick Press talking about

the Everyday Excellence process followed by an interactive discussion on "Regional Integration Opportunities" led by Gregg Higgins, Chris Quann and Kevin Dahl.

Corporate updates and discussions were led by April Welsh, Korene Baldi and Jeff Heroux. A discussion on business development opportunities was led by Rich D'Amato, and Technical Services Group organization opportunities/integration was led by John Rickermann. A presentation on "Developing our People" was given by Chris Hull and Grega St John.

Natalie Eldredge, Sharon Loseke and Jennifer Keola led a discussion on Regional Business Analyst and Commercial Group issues with particular attention on

the Oracle changes coming next April. Finally, an outstanding and humorous rewards and recognition session was hosted by the ever-lively Mike Moon.

"We have an amazing group of managers and leaders in the region, and I'm excited to see the energy in the team. I look forward to the creative ideas that will be generated and implemented by our project leaders in the coming year," says Regional Vice President Steve Meininger.

The new region's team members.



New Hires		
Name	Position	Location
Stephen French	Industrial Technician	Turlock
Joshua Gibson	Distribution & Collection Operator	Prescott Valley
Ronald Hamm	Industrial Technician	DuPont Belle
Alphonso Key	Mechanic-In-Training	Albany
Jeremy Langley	Operator-In-Training	Twin Falls
Robyn MacDonald	Planner	Milton
Jarrold Maples	Operator-In-Training	Fort Mojave
Cynthia Mehigh	Office Specialist	Traverse City
Rebecca Middleton	Health & Safety Administrative Coordinator	Denver
Rodney Morrell	Equipment Operator I	Gwinnett County
Arthur Nutter	Industrial Technician	DuPont Belle
June O'Brien	Clerk Typist	The Villages
Christopher Postalwait	Industrial Technician-In-Training	DuPont Belle
Gregory Quink	Operator II	Norwalk
Michael Reed	Operator II	Fort Lupton
Walter Reed	Instrumentation Specialist	DuPont Belle
Antonio Sanchez	Utility Worker	The Villages
Tabitha Taylor	IT Technician	Sandy Springs
Timothy Tinsley	Operator	Fayetteville
Stewart Turner	Operator I	Lambton Shores
Pranesh Bhat Venkat Mithapanja	Intern	Denver
Teresa Walters	Office Specialist	Denver
Harold Walton	Industrial Technical Supervisor	DuPont Belle
Steven West	Operator	Fayetteville
Patricia Wheeler	Administrative Assistant	Sandy Springs
Donald Williams	Mechanic-In-Training	Traverse City
Juan Zepeda	Operator I	Gilroy

Promotions		
Name	Position	Location
Candido Barco	Lead Operator	Weslaco
Jordan Boone	Mechanic	Ave Maria
Chris Brown	Lead Operator	The Villages
David Brunswick	Operator II	Sandy
Michael Burnett	Project Manager I	Carol Stream
Pete Cardenas	Operator I	Weslaco
Kenneth Caudill	Sanitation Worker	The Villages
Samuel Chase	Sanitation Supervisor	The Villages
Jeffrey Chiodo	Mechanic-In-Training	The Villages
Stanley Demeraski	Lead Operator	Invista Waynesboro
Thom Dodd	Operator II	Fayetteville
Orlando Estevez	Mechanic	Key West
Bryan Fisher	Operator II	Pampa
Jesse Foden	Distribution Operator I	The Villages
Ernesto Gonzalez	Collections Operator-In-Training	The Villages
Steven Gordon	Operator II	Pampa
Michael Guinaugh	Equipment Operator I	The Villages
Joseph Hopple	Project Administrative Supervisor	The Villages
Todd Hunt	Project Manager III	Live Oak
Cliff Leeper	Project Manager III	Rio Rancho
Jonnie Lyon	Operator I	Effingham County
Phillip Martinez	Mechanic-In-Training	Rio Rancho
David Mills	Meter Reader	The Villages
Cindy Moseley	Executive Assistant	Sandy Springs
Velma Muniz	Administrative Specialist	Weslaco
James Nelson	Operator-In-Training	Mary Esther
Richard O'Brien	Meter Reader	The Villages
Efrain Ortiz	Operator I	Weslaco
Brady Pauley	Heavy Equipment Operator - Sanitation	The Villages
Charles Peters	Mechanic-In-Training	Barnesville
William Roberts	Team Leader - Streets	Richmond Hill
Julius Scriven	Light Equipment Operator - Sanitation	Richmond Hill
Vincent Spaduzzi	Mechanic	New Haven
David Storey	Meter Reader	The Villages
DeAnna Watts	Meter Reader	The Villages
Harold Williams	Operator I	The Villages
James Williams	Lead Mechanic	Effingham County

Certifications		
Name	Certification	Location
Bobby Bell	Ark. Wastewater Treatment Operator Class III	Fayetteville
Ron Cade	Ohio Wastewater Operator Class I	Honeywell Ironton
Michael Cowder	N.M. Water System Operator Class 2	Eldorado
Joseph Davis	Ohio Wastewater Operator Class I	Honeywell Ironton
Thom Dodd	Ark. Wastewater Treatment Operator Class III	Fayetteville
Eric Goodman	Florida Water Treatment Operator Class C	Crestview
Brian MacDonald	Calif. Water Treatment Operator Class 5	Twin Oaks Valley
Flavio Salazar	N.M. Wastewater Systems Class 2	Rio Rancho

November Service Awards		
Name	Location	Years with CH2M HILL OMI
Julia Dickerson	Fort Mojave	15
Gary Carey	Hinesville	10
Rodney Edwards	Hinesville	10
Samuel Kennedy	Hinesville	10
Geronimo Cortez	Donna	5
Lynn Dumond	West Haven	5
Jonas Gonzalez	Donna	5
Randy Lindquist	Walla Walla	5
Noel Neal	Hood River	5
Reynaldo Segura	Donna	5
Adam Smith	The Villages	5
Joseph Wells	Hinesville	5

December Service Awards		
Name	Location	Years with CH2M HILL OMI
Tim Boone	Duncan	25
Greg Smith	Key West	20
Joseph Brown	Traverse City	15
James Hulshizer	The Dalles	15
Jeffrey Sanford	Spartanburg	15
Robert Desjardins	Somersworth	10
Jan Hattaway	Warner Robins	10
Stephanie Rochefort	Somersworth	10
Alexis Benavides	Hoboken	5
Loria Fuze	Augusta	5
Donald Kahn	Augusta	5
Brian MacDonald	Twin Oaks Valley	5
Edwin Meares	Fulton County	5
Jorge Vega	Donna	5

Associates in the news

Celeste Valliere

Celeste Valliere was recently promoted to Companywide Coordinator of Drinking Water.

“Celeste has played a key role in the Compliance and Reporting group for the past four years,” says Director of Environmental Compliance Wayne Heinemann. “She has extensive experience in providing guidance on compliance to drinking water plants both here at CH2M HILL OMI and previous experience with Earth Tech.”

Among other certifications, Celeste holds a Massachusetts Class VII Water Operator certification.

Celeste will continue to report to Lab, IPP and NPDES Compliance Manager Dane Higdem. Please direct all of your drinking water compliance questions to Celeste. You can reach Celeste at 208/420-6521.

Mike Re

Mike Re was recently promoted to Regional Technical Manager for CH2M HILL OMI’s West and Central Region.

“Mike brings more than 20 years of experience to his new position as well as familiarity with many of the projects in the region,” says Senior Director of Technical Services Steve McNicol.

Mike assumed his new role Sept. 1.

Marcus Kellum



Marcus Kellum

Sandy Springs associate Marcus Kellum has made *Georgia Trend* magazine’s list of *40 Under 40*, a list of 40 individuals under 40 years of age who have contributed significantly to their state—either commercially, culturally, academically or politically.

Marcus was selected because of his role as the Chief Code Enforcement Officer for the year-old city of Sandy Springs. Marcus oversees and enforces city codes, ordinances and regulations related to zoning, development, building and property maintenance. And his job’s just gotten busier. Not only does he supervise four code enforcement officers in Sandy Springs, he’s now also working with Johns Creek and Milton code enforcement officers.

“Each week, I spend one day in Milton, one day in Johns Creek and the rest of my time in Sandy Springs; it is hectic, but I love it!” Marcus says.



Check out GeorgiaTrend magazine for the complete article at www.georgiatrend.com/cover-story/2006-40-under-40.shtml.

Latest logo gear

Check out The Merchandise Mart @ OMI for the latest items with the new CH2M HILL OMI logo. Some of the items now available include lanyards, hooded jacket, mini flashlights and more. Visit www.costore.com/omi to see new items in time for the new year. New merchandise is being added regularly.



Wellness tips

Managing stress during the holiday season

It's 1:00 a.m. and you just can't seem to fall asleep. Your head is spinning with a never-ending "to do" list: finish shopping, decorate the house, bake cookies for the company potluck, to name just a few.

With so much going on during the holiday season, it's easy to feel overwhelmed. Many of us take on too much and have a tough time balancing our schedules. As a result, we feel stressed out during what is supposed to be the most festive time of year. Here are some practical and effective tips for managing stress during the holidays:

- **Prioritize your time.** Make two lists of everything you want to accomplish, from chores to leisure time. Put the less pleasant activities that you must do on one list and the more enjoyable activities on the other. Then combine the two lists, interchanging "must do's" with "want to do's." This way, you can be productive and still have a good time.
- **Avoid procrastinating.** While some tasks seem overwhelming, putting them off until the last

minute will just cause more stress. Try breaking big projects into little tasks, and they will feel more manageable. Incorporate these smaller tasks as separate items on your "to do" lists. You'll tend to accomplish more if you feel as though you're being productive.

- **Ask for help.** There's nothing wrong with asking for help for those activities that seem unmanageable. Or, try to work with others to accomplish your tasks. Helping one another can help you cut down on the amount of work you must do.
- **Take advantage of "down time."** Plan your shopping trips during times when the stores are the least crowded. If you stop by the mall in the early evening during the week, their down time, you will probably get more accomplished than by going on a Saturday afternoon.
- **Laugh away tension.** A good laugh gives your body, heart, lungs and stomach a healthy workout. It also lowers blood pressure, heart rate, and muscle tension and can relieve stress just as well as taking

a nap does. Try to look for the humor in stressful situations—tell a joke, find reasons to laugh—and you'll start to feel better.

- **Set limits.** Be realistic about what you can do, and schedule time for breaks. It's important to make time for yourself. Don't feel obligated to accept every party invitation; be choosy! Spend time with people whose company you enjoy. Make sure your expectations for the holiday season are realistic and practical.

Resources are available

Additional information, self-help tools and other resources are available online at www.MagellanHealth.com. Or call us at 800/424-6061 for more information, help and support. Counselors are available 24 hours a day, seven days a week to provide confidential assistance at no cost to you.

© 2004 Magellan Health Services, Inc.



Check out www.magellanhealth.com for additional wellness tips.

Everyday Excellence: the latest



The Quality Coaches

CH2M HILL OMI's Quality Coaches met in Atlanta in September to accomplish two main objectives: to begin the training process for eight new coaches and to develop the first Everyday Excellence business plan.

After receiving nominations for potential coach candidates from senior leaders, the coaches interviewed both the nominees and their bosses to select this year's new crop of coaches.

Please congratulate the following associates on their selection: Tim Boone, Willy Breshears, Celsa Gallegos, Jennifer Keola, David Moore, Jesus Parrilla, Grega St. John and Patty Westerfield. The eight new coaches will continue their training under the tutelage of our experienced coaches during the next year.

In addition to training the new coaches, all coaches worked diligently on developing a 2007 business plan for Everyday Excellence. Some of the major areas that they will be working on in the next year include the following:

- Ensuring that Everyday Excellence is integrated into all facets of the business.
- Developing our core deliverables that will include assessing each project's Everyday Excellence maturity level; training for new associates, new projects and existing projects; developing Project Managers; and consulting with regional vice presidents, regional directors of operations, regional business managers and project managers to deploy Everyday Excellence.
- Enhancing and sustaining the role of the Quality Coach to ensure our new coaches are brought along and existing coaches continue to grow their knowledge of performance excellence.
- Illustrating and communicating the value of Everyday Excellence by continuing our communication plan and developing appropriate metrics to demonstrate the power of Everyday Excellence.

If you have any questions on the direction of Everyday Excellence or would like to participate as a coach in the future, please contact Rick Press or one of the other Quality Coaches.



Check out a complete list on OMIZone at www.int.ch2m.com/omizone/excellence/training/coaches.htm.

In the news

CH2M HILL OMI is making national headlines as coverage of its landmark partnership with the City of Sandy Springs continues to turn heads and draw attention.

In October, Pat Corleto, CH2M HILL Vice President of State & Local Government Affairs, was interviewed for a story that aired on CNN Headline News and on CNN's American Morning.

Also, CH2M HILL OMI Senior Vice President Gary Miller was interviewed for a story that aired on FOX News in September.

Links to those news segments can be found on OMIZone at www.int.ch2m.com/omizone/news/newsflash/2006/SandySprings.html

Please make sure your CH2M HILL Newsstand e-mail subscription includes the latest CH2M HILL OMI news. To verify, in the header of the e-mail newsletter, click on the *Manage Subscription* button. Then, in the pop-up window that appears, in the Internal News column, scroll down and click on the arrow next to OMI. Make sure the *O&M News* checkbox is selected in order to receive the latest operations and management news.

In the next issue

Accolades in Alexandria
CH2M HILL OMI has a big night at the National Council for Public-Private Partnership Awards banquet in Alexandria, Va.

Making it last
CH2M HILL unveils its sustainability campaign. See how you can incorporate sustainable practices into your professional and personal life.

ofmutualinterest

A MONTHLY NEWSLETTER PUBLISHED BY THE ASSOCIATES OF CH2M HILL OMI FOR THE ASSOCIATES OF CH2M HILL OMI

Editor:
Carolyn Brinkers
carolyn.brinkers@ch2m.com

Contributing Editors:
Matt Anderson, Sarah Carroll,
Paula Gray, Kerry Hogan, Lori
Irvine, Susan Mays and
Catherine Wheeler

Layout and Design:
Moria Howsare

CH2M HILL OMI
P.O. Box 6607
Englewood, CO 80155

Office: 303/740-0019
Fax: 303/740-6997
www.omi.ch2mhill.com

OMIZone:
www.int.ch2m.com/omizone/

